

Contents

A. Cancellation Policy for Contracts Involving the Delivery of Physical Goods

B. Cancellation Policy for Contracts Involving Digital Downloadable Data

Disclaimer: This is a translation from German for information purposes only. While we endeavour to provide as accurate a translation as possible, errors cannot be ruled out and only the original German version is legally binding.

A. Cancellation Policy for Contracts Involving the Delivery of Physical Goods

Customers have the right to revoke contracts involving the delivery of physical goods in accordance with the provisions below.

A customer is any natural person concluding a contract for purposes which do not predominantly involve their trade, business, craft or profession.

Cancellation Policy

Right of Revocation

You are entitled to cancel this contract within 14 days without providing a reason.

The deadline is 14 days from the date on which you or a third party named by you, not including the delivery service, received the last of the goods.

To cancel your contract, please contact us at (pocketnavigation.de GmbH, Auf den Hähnen 36, 56581

Ehlscheid, Deutschland, Tel: +49 (0)2634 922271, Fax: +49 (0) 2634 9409179, email: shop@pocketnavigation.de) for instance by letter, telephone, fax or email, informing us of your unequivocal intent to revoke your contract. You may use the example form provided below, but this is not a requirement.

To meet the deadline, the cancellation must be sent on or before the date of said deadline.

Consequences of Cancellation

If you make use of your right of revocation, we are obliged to reimburse all payments we received from you, including delivery costs (unless you selected a delivery option other than the default and most economic one suggested by us) immediately and at the latest within fourteen days of receiving your cancellation. We will use the same payment method you selected when placing your order to reimburse you, unless other arrangements were explicitly made. We will not charge you for the reimbursement.

We may refuse to reimburse you until the goods have been returned to us, or you have provided us with evidence that they have been dispatched, depending upon which occurs first.

You are obliged to return the goods immediately and at the latest within fourteen days of informing us of the cancellation. To meet the deadline, the goods must be dispatched before or at the latest on the day of the actual deadline. You are responsible for any costs involved in returning the goods.

You will only be charged for any possible loss of value of the goods if it is evident that said loss in value was caused by them being handled more than is necessary to check their condition, features and functionality.

Exceptions to the Right to Revocation

The right of revocation does not apply to customers who are not residents of an EU country and whose sole place of residence and delivery address are not in an EU member state when the contract is concluded.

Sample Cancellation Form

(If you wish to cancel your contract, you may use this form and return it to us.)

To pocketnavigation.de GmbH, Auf den Hähnen 36, 56581 Ehscheid, Fax: +49 (0) 2634 9409179, email: shop@pocketnavigation.de

I wish to cancel the contract made by me/us (*) for the purchase of the following items (*)/the provision of the following services (*)

Ordered on (*) /received on (*)

Customer/s name(s)

Customer/s address

Customer/s signature (if on paper)

Date

(*) Cross out irrelevant

B. Cancellation Policy for Contracts Involving Digital Downloadable Data

Customers have the right to cancel contracts involving digital, downloadable, non-physical goods in accordance with the provisions below.

A customer is any natural person concluding a contract for purposes which do not predominantly involve their trade, business, craft or profession.

Right of Revocation

You are entitled to cancel this contract within 14 days without providing a reason.

The cancellation deadline is 14 days from the date on which the contract was concluded.

To cancel your contract, please contact us at (pocketnavigation.de GmbH, Auf den Hähnen 36, 56581

Ehlscheid, Deutschland, Tel: +49 (0)2634 922271, Fax: +49 (0) 2634 9409179, email: shop@pocketnavigation.de) for instance by letter, telephone, fax or email informing us of your intent to revoke your contract. You may use the example form provided below, but this is not a requirement.

Consequences of Revocation

If you make use of your right of revocation, we are obliged to reimburse all payments we received from you, including delivery costs (unless you selected a delivery option other than the default and most economic one

suggested by us) immediately and at the latest within fourteen days of receiving your cancellation. We will use the same payment method you selected when placing your order to reimburse you, unless other arrangements were explicitly made. Will will not charge you for the reimbursement.

Exceptions to the Right to Revocation

The right to revocation expires prematurely if we have already begun to execute the contract after you explicitly agreed to the contract being fulfilled prior to the deadline of the right of revocation, and verified that you acknowledge losing your right of revocation as soon as the processing procedure has begun.

Sample Cancellation Form

(If you wish to cancel your contract, you may use this form and return it to us.)

To pocketnavigation.de GmbH, Auf den Hähnen 36, 56581 Ehlscheid, Fax: +49 (0) 2634 9409179, email: shop@pocketnavigation.de

I wish to cancel the contract made by me/us (*) for the purchase of the following items (*)/the provision of the following services (*)

Ordered on (*) /received on (*)

Customer/s name(s)

Customer/s address

Customer/s signature (if on paper)

Date

(*) Cross out irrelevant